



EZ-Scan® (or other programs) do not see mapped drives in Windows 10.

This is a Windows problem you will see when you migrate from Windows 7 to Windows 10. For some reason the migration does not carry over the registry setting from Windows 7. If you follow the steps below it should fix the problem.

1. Open regedit (With admin Rights)
2. HKEY_LOCAL_MACHINE -> SOFTWARE -> Microsoft -> Windows -> CurrentVersion -> Policies -> System
3. On the right, you will see ConsentPromptBehaviorAdmin, ConsentPromptBehaviorUser ... etc.
4. click on empty space, ADD DWORD(32bit), then name it "EnableLinkedConnections". Double click it and set the data to 1.
5. Reboot and you will see the mapped drives showing.